

INFORMATION

FOR ALL GUESTS ABOARD

PRIVATE CHARTERS OF *Entice Catamarans*

Congratulations. You have booked a voyage aboard one of the popular experiences in the Whitsunday Islands, the Fontaine Pajot Bahia Catamaran. You will have the vessel exclusive to yourself and share it with your friends, family and loved ones.

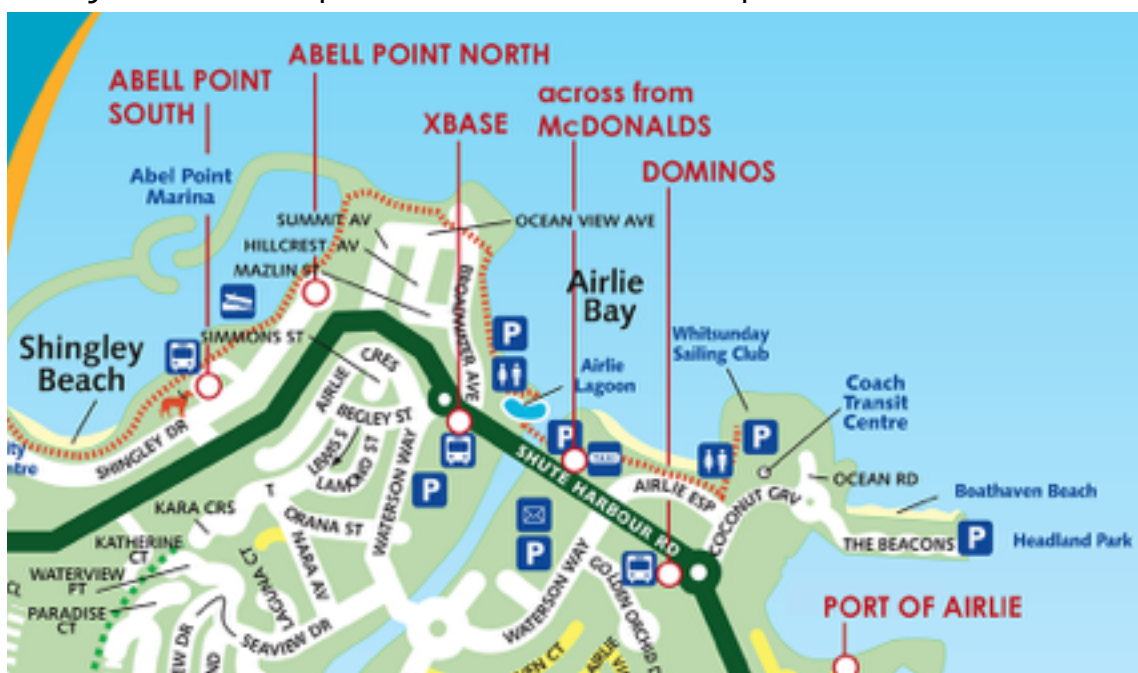
This guide provides the boat's specifications and equipment as well as other useful information. We hope this information may help you in preparing for your upcoming boating holiday with us. Do not hesitate to contact your travel agent or the boat operator directly for any questions.

Please note, this guide does not contain a menu. This can be sent to you in a second document upon request.



Important Information for all Passengers aboard Entice Catamarans Private Charters

- Departure 4.00pm Coral Sea Marina Airlie Beach 1st Day, Return 2.00pm Last Day. Different times/locations can be arranged with the boat operator (subject to availability).
- The boat operator will be in contact with you leading up to the private charter. Please communicate all details and requests to the boat operator as early as possible and no later than 72 hours before the charter commences.
- Your skipper will pick you up at 4pm in the northern precinct of Coral Sea Abell Point Marina, Shingly Drive, Airlie Beach, Queensland, Australia. The boat will depart shortly thereafter (as soon as all luggage, drinks and guests are aboard).
- Each Entice Catamaran can take up to 10 guests on private charters of 2 nights. Should your group include children under the age of 18 years, please notify your travel agent or the boat operator of the exact ages.
- All guests are to be in a physically and medically fit state to travel aboard a sailing boat out at sea. Should this not be the case or you are in doubt, please contact your travel agent or tour operator at your earliest convenience.
- Please notify your travel agent or the boat operator of food allergies and/or diet restrictions as early as possible.
- Please plan the cabin and bedding configuration for your guests. Please consult page 4 of this document for details and layout.
- Please note, the vessel comes inclusive of skipper, deckhand/cook, linen, bath towels, snorkel equipment, snorkel suits, watersports equipment aboard, meals, snacks, soft drinks, small drinks cooler, wine glasses, all fees & levies. Any further services, equipment and/or storage facilities need to be sourced by the charterer or organised by the boat operator well before departure.



FAQs & WHAT TO BRING (by boat operator)

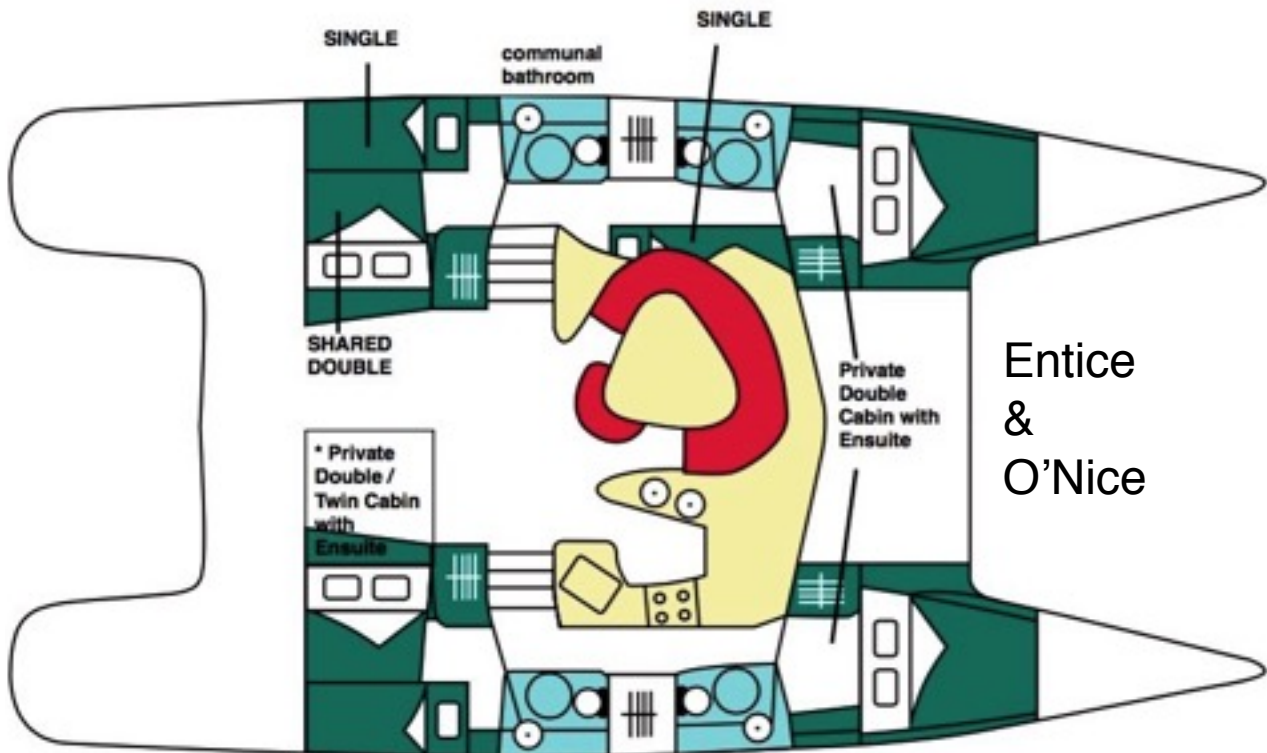
- You will not need much. Please bring all your things in a **small soft bag** (no roller suitcases or large backpacks). Luggage storage is available in many shops in downtown Airlie Beach. Private Charter Guests can store their luggage free of charge at 344 Shute Harbour Rd (main street Airlie), if the boat operator receives notification in advance.
- Foot ware: You will only need **flip flops or sandals**
- Hat: The Tropical sun is very strong and a **Hat**, (with cord so it does not blow off).
- 30+ **sunscreen and sunglasses** are essentials; **Swim Wear**, bathers
- **Beach towel**, a bath towel and bed linen is supplied.
- **Warm clothing**: Especially in winter (2-3 long layers, socks). A rain jacket & jumper or **combination of fleece jacket and waterproof shell** is ideal.
- USB Charge Cord
- **Alcohol**: Bring your own alcohol beverages. Please buy a sensible amount. Beer/cider in tin cans. This is because glass is dangerous aboard a moving boat. Wine bottles are OK, red wine is OK. Please buy cold beer, it is the same price. Ice will be provided for private charters for the boat's facilities. If you require additional eskies and ice, please contact the boat operator. Our Code Of Conduct & Terms & Conditions apply.
Please advise the boat operator if you require special soft drinks or lemons/limes/etc.
- The boat operator can organise your alcoholic beverages. Please get into contact if you require this service.
- Special Items: Any items that get delivered for the charter (e.g. beverages, cakes) need to be delivered to the boat itself. The boat operator cannot pick up items on the day from any shops or from the roundabout of the marina.
- Reusable **water bottle** (not essential, but nice for the environment). The boats' water supply is safe to drink. Please refill your bottle from any bathroom tap (**it's all potable water**). Bottled water is available for free aboard.
- **Food**: All meals are provided on board. First day catering starts with snacks, dinner follows around 7-8pm. You may wish too advise the tour operator of your favourite snack food. A light lunch is provided on the journey back to Airlie Beach. Please make sure you let us know of any **food allergies or if any guests are vegetarian**. This is an adventure tour aboard a small sailing boat with a camping size kitchen. Therefore we are limited in our catering facilities or it means there is less time for sailing and watersports.
- **Wear Glasses?** If you don't wear contacts but need glasses to see, we recommend you hire a prescription mask from the Aqua Dive Shop at the marina.
- Snorkel Suits: During the cooler months of the year we provide guests with 3/2mm neoprene wetsuits, these are to provide protection & warmth whilst in the water. In Summer **we provide lycra suits**, these protect against jellyfish and sunburn.
- Snorkel Gear: **We provide masks and snorkels**. We also provide fins for private charter guests that are adults with pick up Airlie Beach. Bring your own gear if you have one fitted especially to you by a quality dive shop. We provide snorkel/watersports life vests, too.
- **Car Parking**: If you are leaving a vehicle during your trip, a car and motorhome park is at Coral Sea Abell Point Marina, Shingly Drive, Airlie Beach, public boat ramp area between Northern and Southern Marina This is a pay and display car park costing ~\$24 for 24 hours at release date of this information. Any free car parking needs to be sourced independently.
- **Weather**: We do not cancel boat charters because of rain or lack of sunshine. We conduct sailing adventures and we make no promises as to what the weather will be like. If we cancel because conditions are unsafe, we endeavor contact as early as possible. Please provide contact details to your travel agent or

What's Aboard? Boat Accommodation & Equipment

Entice & O'Nice are both sailing catamarans of 14.2 m length with a width of 7.4 m at the beam. They were built by Fontaine Pajot in France in 2007.

Sleeping Configuration:

2 x private double bed cabins with own ensuite,
1 x private cabin with 1 x double bed and 1 x single bunk overhead with own ensuite,
1 x private cabin with 1 x double bed and 1 x single bunk overhead,
1 x bunk bed dorm style, 1 x 'communal' access bathroom.



Water: Each Entice Catamaran carries up to 800 litres of fresh water plus water bottles. This is regular tap water and safe to drink. While it is a lot of water for a sailing boat, short (hot) showers of ~ 2 min are required in order not to run out quickly. For charters of 3+ nights, a 'refill visit' mid-charter to a marina (Airlie Beach or Hamilton) is required.

Watersports Equipment:

Snorkel Masks, snorkels, snorkel suits, fins. Please contact us for prescription goggles. Sea Scooter, SUPs, Paddles, Glass Kayak. Please seek the crew's supervision before commencing water sports activities.

Power: 12 V USB charge points are installed in the cabins and saloon and can be used to recharge phones or camera batteries. The skipper may decide to turn this facility off at times (in order to preserve the batteries). However the engine can be started if charging is required immediately. Large power draft items like hair dryers, kettles or similar cannot be used whilst out at sea.

Phone Reception: On the outside of the Whitsunday Islands (e.g. Whitehaven Beach) there is no phone reception as yet.

Additional Information

Seasickness:

Serious seasickness is pretty uncommon, occasionally people feel unwell for short periods but normally recover quickly. If you are dehydrated you are far more likely to suffer sickness. The best prevention against sea-sickness is to arrive well hydrated (with H₂O :) and fed.

Stress is another big cause, stress produces histamines which will make you susceptible, so don't worry about getting sick and you probably won't. Natural remedies like ginger tablets are helpful, However If you are really prone to motion sickness **see a doctor or a chemist and get medication well before the tour.**

DISABILITIES, PREGNANCY AND MEDICAL CONDITIONS:

Please consult with the boat operator or your travel agent **prior to booking** if you have any medical condition, disability, are pregnant or are elderly. Our tours are adventure tourism. All travellers above 6 years of age are welcome as long as they are in a physical fit state, can easily climb a ladder up and down, swim 50m, walk 15 min, etc.

Entice and O'Nice cannot take guests with serious disabilities or medical conditions. We cannot take bulky gear aboard or provide medical equipment requiring electrical power. Our cancellation policy applies.

CHILDREN

For private charters all guests above 6 years of age are welcome as long as they are in a physical fit state, can easily climb a ladder up and down, swim 50m, walk 15 min, etc. The crew cannot provide child care during the charter! Please inform your travel agent of the children's age upon booking. The tour operator will provide children's snorkelling gear and suit size.

Jellyfish:

Irukandji jellyfish are nearly invisible and stings are relatively rare. They are not unique to the Whitsundays and are found throughout the Asia Pacific region. **Irukandji** is the name given to a small species of cuboid jellyfish that cause the Irukandji syndrome. A tiny transparent jellyfish with a maximum bell diameter of just 12mm. All species of Irukandji are transparent and practically impossible to see in the water. Most Irukandji stings occur between October-May, with the average being around 10 stings per year for the whole Whitsunday region. In many other parts of the world operators simply do not inform guests of risks such as this. In Australia we are required to inform guests of the risks associated with adventure activities. Thousands of people snorkel Queensland reefs every week without being stung.

You will see jellyfish of various sizes and forms while snorkelling. Please keep in mind there are over 200 species of jellyfish in the Whitsundays area but only 1 rare type poses a risk to humans.

The real risks

During 10 years of operation and carrying thousands of guests, the tour operator only experienced 2 cases of Irukandji stings and only very few people spotted a small shark.

Most cases of medical drop offs have been pregnant women with concerns and people with serious disabilities unable to use the facilities. Serious sunburns and tendon injuries (breaking open old ones) have occurred. Falling or tripping is guests' highest risk. Please make use of handholds and move around carefully. People suffering from general motion sickness can feel ill the entire tour and should take serious medication.

Panic attacks are the most common snorkel rescue reason. Please practise swimming and snorkelling if you tend to anxiety. The more comfortable you feel in the water and nature, the less likely you are to panic.

TOUR & BOAT INFORMATION

What do we do?

The tour does not have a set **itinerary** due to changing weather conditions. The course of itinerary can flip, e.g. Whitehaven in the morning, snorkelling in the afternoon and length spent for each activity can vary. Nature doesn't work like a swiss watch. The following is an example, the skipper will select the best snorkel and anchor spots for the day. Feel free to discuss the itinerary with him/her. We can visit Whitehaven Beach & Hill Inlet Lookout in all conditions.

- 1. Afternoon sail from Airlie Beach to Hook Passage (night time anchorage)**
- 2. Voyage to Border Island (snorkel stop)**
- 3. Voyage to Whitsunday Island (tender over to Whitehaven Beach, bush walk up to the Hill Inlet Lookout, time on Whitehaven)**
- 4. Sail to Stonehaven Bay (watersports if time, night time anchorage)**
- 5. Voyage to Black Island (snorkel stop, watersports)**
- 6. Sail back to Airlie Beach**

Sailing is one of our favourite activities and the boat is all for it.

However itinery pressures or poor winds will make it necessary to use the engine. The Whitsunday Islands are a large area and a good part of the tour is getting from one spot to the next. Luckily this happens with the best constantly changing scenery going past. The more you watch it, the likelier you are to see some amazing wildlife.

The area of the Whitsunday Islands is quite large. Please find indicative travel time (times can vary with wind and tide conditions) via small sailing vessel as follows:

Airlie Beach - Hamilton Island - 3h;
Whitehaven (central part) - Airlie Beach - 5h;
Hayman Island - Airlie Beach - 3h.

A sailing tour is a great opportunity to reconnect to nature not least of all your own human one.

What are the facilities aboard?

The tour operator's boats' interiors re-present standard modern accommodation aboard a small ocean going sailing vessel.

The nature of boating dictates space to be limited. This means beds, bathrooms and storage cupboards are much smaller than in a regular hotel.

The boat is a moving vessel, unsecured items can roll onto the floor and become a trip hazard or potentially harm boat interior or humans. On deck there is further possibility of items being blown overboard or drenched in water.

Electricity: Small items like phones or camera batteries can be charged via 12V USB Charge Cord. There is an Australian 3 plug charging facility aboard. There is no electricity for hair dryers, kettles or similar.

Water: The boat has around 800 litres of potable fresh water aboard. This allows for short showers only and considered water use. The showers have hot water.

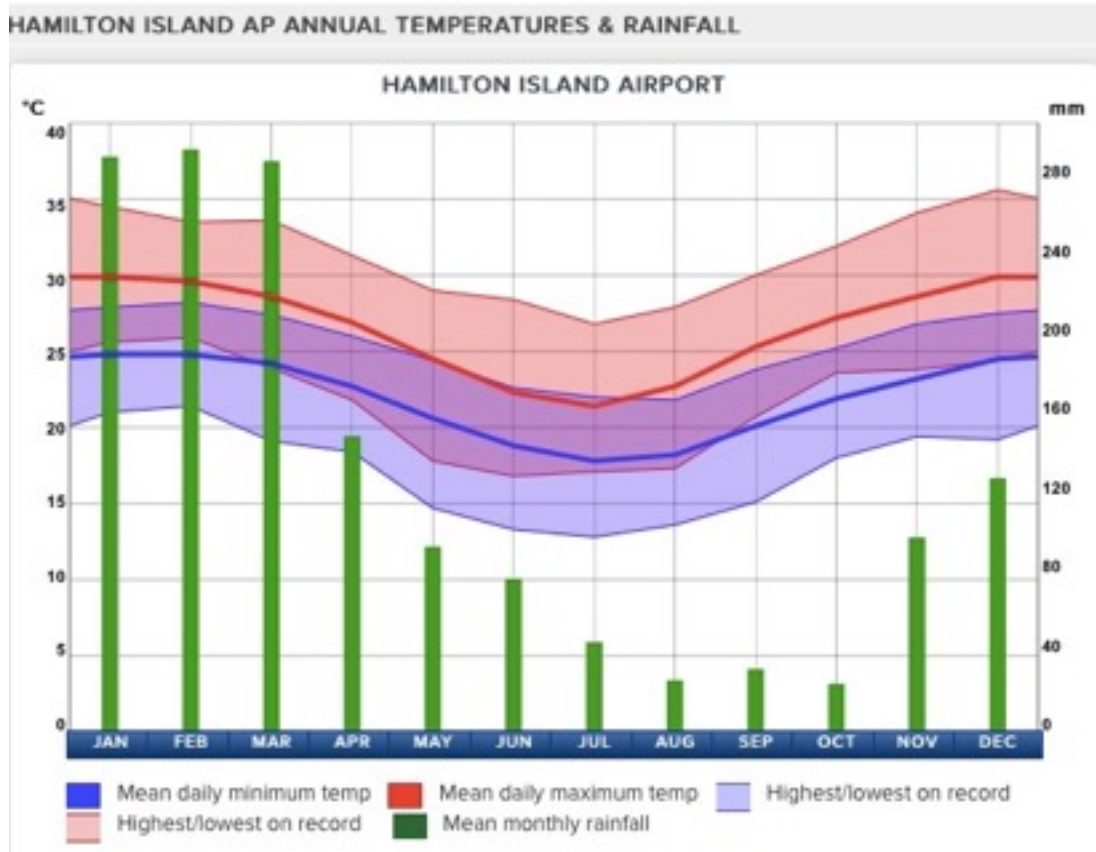
Climate Control: Due to environmental and noise reduction reasons the **boat does not have air-conditioning**. Fans are fitted in each cabin. Conditions are similar to when camping in summer. Make sure you are well hydrated and bring appropriate clothing. Late summer/early autumn are hot and humid in the Whitsundays.

In winter bring at least 2 long layers including socks and beanie, however it never gets seriously cold in the Queensland Tropics.

Refridgeration and Glasses: The boat has a limited communal drinks cooling facility as well as glasses (both tumblers and wine glasses). Ice will be provided for private charters for the boat's facilities. If you require additional eskies and ice, please contact the boat opertor. Our Code Of Conduct & Terms & Conditions apply.

WEATHER

The weather in the Whitsundays is generally very good all year round with fairly few days of rain compared to other parts of the world. The winters are warm and dry; the summers hot and tropical. The very best time of year is mid August to late October, however we run tours all year round without any off-season. Please find below some average weather data. It can be windless and sunny or rainy and windy on any day any month of the year in the Whitsundays. For any questions in regards to weather, please do not hesitate to contact your travel agent or the boat operator.



Hamilton Island Ap Climate

HAMILTON ISLAND AP LONG-TERM AVERAGES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Ann
Mean Max (°C)	29.9	29.6	28.6	26.9	24.5	22.3	21.4	22.7	25.3	27.2	28.6	29.9	26.4
Mean Min (°C)	24.8	24.8	24.2	22.7	20.6	18.8	17.8	18.2	20.1	21.9	23.2	24.5	21.8
Mean Rain (mm)	283.4	287.0	281.2	145.6	91.2	75.4	44.2	25.4	30.9	23.7	95.8	125.0	1506.3
Median Rain (mm)	289.4	286.4	149.3	143.2	65.4	38.0	25.9	9.9	9.1	10.0	24.8	55.5	1137.1
Mean Rain Days	17.9	17.1	18.0	15.2	14.1	12.3	11.2	7.1	6.1	5.1	8.5	9.7	136.3

HAMILTON ISLAND AP DAILY RECORDS

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Ann
High Max (°C)	34.5	33.5	33.6	31.3	29.0	28.4	26.8	27.9	30.0	31.9	34.1	35.6	35.6
Low Max (°C)	25.6	25.9	23.9	21.8	17.8	16.8	17.1	17.3	20.7	23.6	23.8	24.4	16.8
High Min (°C)	27.9	28.2	27.4	26.0	24.4	22.6	22.0	21.8	23.8	25.2	26.8	27.5	28.2
Low Min (°C)	21.0	21.4	19.1	18.4	14.7	13.3	12.8	13.6	15.1	18.0	19.4	19.2	12.8
High Rain (mm)	266.0	233.2	149.2	91.2	87.6	69.8	51.8	45.0	90.6	38.8	233.2	159.8	266.0

OTHER HELPFUL INFORMATION

Transfer Companies from/to Proserpine Airport / Whitsunday Coast Airport:

- Whitsunday Transit: 07 4946 1800 or www.whitsundaytransit.com.au
- Whitsunday Transfers 0447 997 111 <https://www.whitsundaytransfers.com> or
- Whitsunday Taxis Ph: 131 008 or www.mackaytaxi.com.au
- further companies and AirB'n'B operators

Transfer Companies from/to Hamilton Island Airport:

- Cruise Whitsundays Ferries 07 4946 7000 <https://www.cruisewhitsundays.com>
- MARS Water Taxi 1800 202 909 <http://www.marscharters.com.au>

Transfer Companies from/to Mackay Airport:

- The tour operator does not recommend to fly via Mackay for the tour. Drive time to/from Airlie Beach is 2.5 hours one way.
- Car Hire Companies, e.g. Hertz
- Greyhound Bus

Accommodation

There are all levels of accommodation available in Airlie Beach. The tour operator is not affiliated with any accommodation house.

Anywhere along Port of Airlie, Shute Harbour Rd, Waterson Way to Shingly Drive you will find yourself in flat easy walking distance from the check-in and tour departure point.

For a great view the hills behind the main street are a great option, some of them are walkable, e.g. Golden Orchid Drive, Orana, Airlie Crescent, Horizons Way, Seaview Drive, etc.

A quick search on the internet will give you plenty of options.

What to do while waiting?

- Walk the Bicentennial Walk. A scenic walk stretches along the foreshore from the Sailing Club through the Coral Sea Resort, Abell Point Marina up to Cannonvale Beach. A swim stop and cafes are along the way.
- Swim in the Lagoon. This is a public free-to-use swimming pool located in central Airlie Beach. You will find showers and public toilets at the Lagoon.
- Explore the southern Abell Point Marina. Inspect the super yachts and have a drink at Hemmingways or the Cafe.
- Get last minute supplies. A large supermarket is just behind McDonalds, surf clothing shops are along the main street.
- Explore Port of Airlie. The port on the other end of town is quiet and peaceful with cafes and restaurants.
- Visit the Beaches: There is Boathaven Beach near Port of Airlie, Airlie Beach next to the Sailing Club, the small Lagoon Beach, Cannonvale Beach or Shingly Beach (has SUPs for hire).
- Bushwalk. There are the Airlie Creek Walk (Waterson Way) or the Honeyeater Walk (end of Kara Crescent) accessible from Airlie Beach. Further walks can be found towards Shute Harbour.
- Visit the Markets. Every Saturday or whenever a cruiseship is in town, there is a market with plenty of local craft as well as local foods.
- Do a tour. There are a few half day tour options like jetski, kayak, sunset sail, bike hire, etc.

Code of Conduct

We from Entice Catamarans are excited about everyday people to come out with us and go sailing. However, we want all our guests to be able to feel safe and at ease whilst sailing on our boats. The best way of addressing this balance is to have a user code of conduct.

By booking with us and/or stepping aboard our vessels, you'll be agreeing to our Terms and Conditions including the Code of Conduct in this section.

The skipper carries the responsibility for everyone aboard and the vessel. He/She must be treated with respect and instructions have to be followed. The crew needs to be treated in a courteous manner. So if we, or the skipper of the vessel, believe that a guest's behaviour is likely to cause offence or harm to the vessel or others, or is otherwise unacceptable, we may issue that guest with a warning. In addition, we may need to remove the guest or take the vessel back to port. We will try to give that guest warnings but we're not obliged to do so.

The boat operator cannot take responsibility or liability for the conduct of any guest who uses our vessels. In addition, The boat operator is not responsible or liable for any loss or damage suffered as a result of the use of our vessels. We ask that in using our vessels you show respect for other guests and the property of others. This includes to take your shoes off when stepping aboard, keeping the common areas of the vessel tidy and leaving the beautiful white sand on Whitehaven Beach.

You agree:

to behave in a respectful way to the skipper, all other guests and the crew.

not to impair others' enjoyment of the vessel.

not to behave in a way which is threatening, intimidating, harassing or bullying, offensive, abusive, defamatory, discriminatory or demeaning or to stalk or violate the rights of others including individuals' privacy rights.

to look after your children and ensure they wear the legally required Personal Floatation Device when on deck.

to translate all safety information immediately to fellow guests in your group who cannot understand English.

not do anything which will or might damage, interfere with, disrupt access to, overburden, interrupt or impair the functionality of the vessel, the equipment available on the vessel or the National Park.

not to obtain or attempt to obtain unauthorised access to the vessel or dinghy, or any private areas of other guests or crew.

not to cause a liability for Entice Catamarans or breach the law or encourage a breach of the law.

Entice Catamarans Terms & Conditions - Private Charters

TRAVEL INSURANCE: The boat operator strongly recommends that guests have travel insurance to cover valuable items, eg. Cameras, Luggage; to protect against unforeseen flight or coach cancellations, road closures or late arrival into Airlie Beach for any reason which subsequently leads to missing the scheduled departure time; to cover medical conditions that may occur during carriage, and the associated extra costs of accessing medical care around the islands, including emergency air evacuation, to cover against an emergency where you need to return home urgently.

LIABILITY: Boat travel, sailing, snorkelling, bush walking and water sports involves hazards. Inherent risks include, but are not limited to: drowning, slipping, falling while on board, injuries occurring while getting on or off a boat, and other perils of the sea; all of which can result in serious injury or death. Whilst the boat operator and staff make every effort to safe guard guests we cannot be responsible for any damage, personnel injury or loss due to the actions of passengers. Passengers entering the water do so at their own risk and the owners or crew of the vessel will not be liable for any personnel injury, medical evacuation, illness, death or any other consequence whatsoever of passengers. Guests should be aware that dangerous jellyfish live in the Whitsunday waters. Life jackets and protective snorkel suits are provided free of charge for the duration of the tour. Guests will be required to complete a pre departure questionnaire, and sign a travel agreement during the check-in process/boarding releasing the boat operator from any liability. The boat operator has the applicable Shipowners insurance to cover public liability. A Copy of the certificate will be forwarded if required.

ITINERARIES AND WEATHER: The Operator reserves the right to alter the tour or the itinerary of any of it's tours if necessary. We reserve the right to substitute vessels. The Operator will always consider the safety of guests and staff first. We do not cancel tours due to clouds or strong winds. The Whitsundays is deemed partially smooth waters and tours will only be cancelled if the Regional Harbour Master closes the area due to gale warnings (storms).

GUEST BEHAVIOUR: It is a condition of travel that guests follow crew directions and treat others aboard with courtesy and respect at all times. The skipper has the right to refuse or offload guests who reduce the enjoyment of the tour for others, or pose a risk to their own or others safety. All associated costs of removal will be borne by the guest and no refund of ticket monies will be provided.

ENGLISH LANGUAGE COMPREHENSION: Guests will spend time sailing, snorkelling and swimming and it is critical for their safety that they follow the instructions from the crew. If customers cannot understand English, it is important that a companion travelling can speak english and translate for the non english speaking guest.

CHILDREN AND AGE RANGE CONDITIONS: Generally ages 18 - 50ish, however children 6 years and over can travel with an adult (10 years for regular tours). Children should be in a physical fit state (can easily climb a ladder up and down, swim 50m, etc.) and understand english. Conditions out at sea can be rough.

DISABILITIES, PREGNANCY AND SERIOUS MEDICAL CONDITIONS: Please consult with the boat operator prior to booking. The boat operators' cancelation policy applies. Guests book at own risk, the boat operator reserves the right to refuse guests unfit for boat travel, no refund given.

PRIVATE CHARTERS CANCELATIONS AND BOOKING TERMS:

YOUR TRAVEL AGENTS' CANCELATION & BOOKING TERMS APPLY.

A NON-REFUNDABLE DEPOSIT OR BOOKING FEE APPLYS WHEN BOOKING WITH A THIRD PARTY TRAVEL AGENT AS WELL AS DIRECT. THE BOAT OPERATOR CANNOT GUARANTEE REFUND OF THE TRAVEL AGENT DEPOSIT COMPONENT.

Bookings will be confirmed upon payment of a non-refundable deposit. Balance payments to be made in full 30 days before charter commencement to the boat operator or prior to your travel agent. Once balance payment has been made, any cancelations within 30 days of departure date will result in forfeiture of Full Charter Price. We highly recommend all charterers to have travel insurance to protect against unexpected cancelations or delays. Please consult with the boat operator in regards to inclusions, itinerary and cabin/bedding configuration prior to paying deposit. With Private Charters the minimum **age is 6 years**.